

Shopping in Europe

during the Era of COVID

Top 3 Fulfilment services (delivery or collection) used in the past 12 months per country



69% Buy online, ship to home

47% Self-checkout

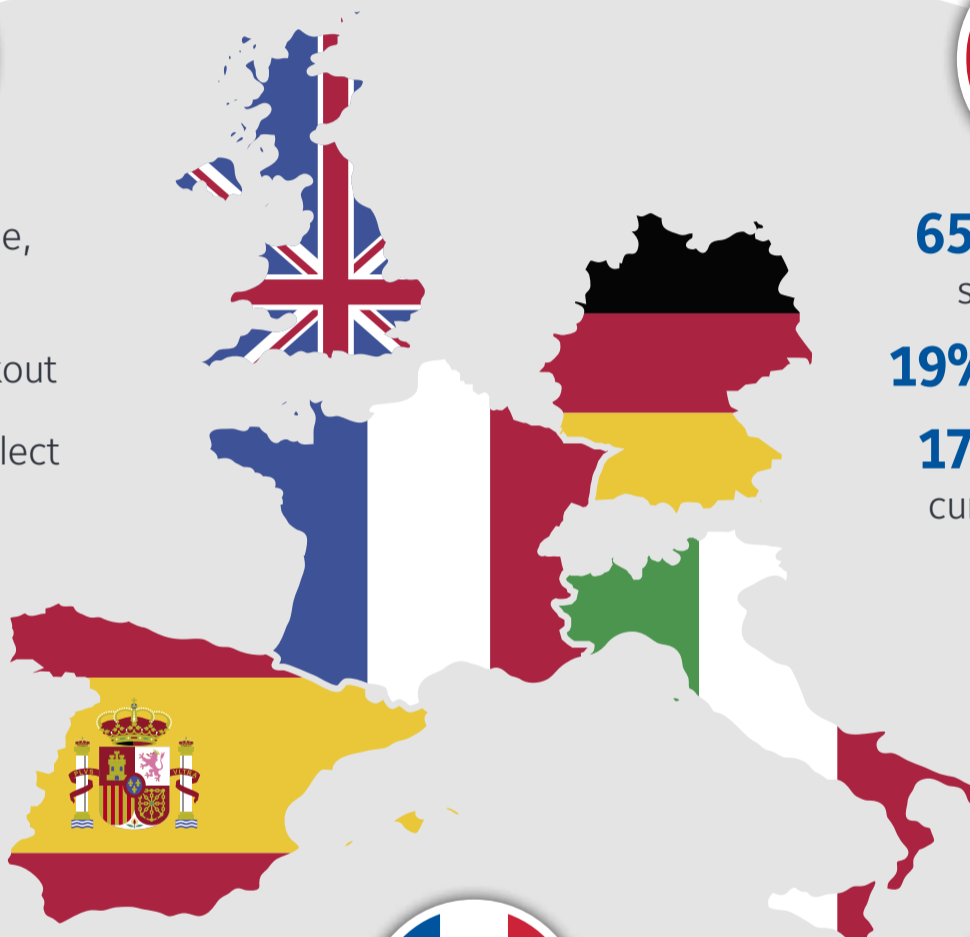
39% Click & Collect



65% Buy online, ship to home

19% Click & Collect

17% Buy online, curbside pick-up



75% Buy online, ship to home

33% Click & Collect

14% Buy online, curbside pick-up



45% Buy online, ship to home

40% Click & Collect to a franchise

36% Click & Collect



72% Buy online, ship to home

25% Self-checkout

16% Collection locker